Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) Financial Information

Patients and prospective patients may request from this facility and other health care providers a more personalized estimate of charges and other information. Please review our in-network insurance carrier list and contact your health insurer for more information on your total cost after adjustments, deductions, and copayments. <u>Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) in-network with multiple carriers in which contractual discounts apply. For additional information, you may contact the facility at (954)-583-8472. Health care practitioners may or may not participate with the same health insurers and health maintenance organizations as the facility, you should contact each health care practitioner who is anticipated to provide services to you in the facility regarding a personalized estimate, billing practice and participation with your insurance provider or health maintenance organization. Patients scheduled at Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) for facility fees and a separate bill from the performing physician (for professional fees services rendered. Please be advised that patients may pay less for this procedure or service at another facility or in another health care setting such as an office setting. Please contact the facility at **954-583-8472** to request an estimate of charges.</u>

Estimates

Patients may request an estimate for facility services to be provided. Patients may contact the facility for charge estimates at **954-583-8472**. Please note that estimates vary based on insurance carrier, copayments, deductibles, and plan coverage. Patients should contact their insurance carrier for more personalized estimates, based on these varying factors.

Pricing Website

Here is the hyperlink to the Agency for Health Care Administration's service bundle website: <u>http://pricing.floridahealthfinder.gov</u>. The service bundle information is a non-personalized estimate of costs that may be incurred by the patient for anticipated services. Actual costs will be based on services actually provided to the patient.

Copayments and Deductibles

Patients can contact their insurance carrier for Ambulatory Surgical Center (ASC) copayment amounts and deductible amounts.

Financial Assistance

Hardship and Charity discount may be available for financial assistance to patients who are in need of medically necessary care and do not qualify for state or Federal assistance; but are unable to pay the estimated or remaining financial responsibility in part or in full. A patient must meet the policy's

household income qualifications which are based on published Federal Poverty Level Guidelines (revised annually). Submission of supporting documentation is required to validate a patient's qualifying status. For more information, please contact us at **954-583-8472** for further information.

Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) does offer a payment plan option for those patients that are unable to pay their out-of-pocket costs in full at the time of the procedure.

Our policy structures a balance between offering the patient a reduced financial liability while still complying with insurance contractual obligations and federal and state regulations. For more information on enrolling in a payment plan or other financial assistance options, please contact us directly **954-583-8472**.

Billing and Collections

As a courtesy to our patients, the Billing Office will file an insurance claim on behalf of the patient to his or her insurance carrier. The patient is expected to respond to his or her insurance carrier's request for information timely, as needed, to minimize processing delays with the claim. Patients will be provided with a billing statement within 7 business days after discharge or release. Patients are encouraged to contact the health care practitioners that will be providing services to the patient while in the center regarding a personalized estimate, billing practices and participation with the patient's insurance provider or health maintenance organization (HMO) as the practitioners may not participate with the same health insurers or HMO as the center.

IMPORTANT: Patients will receive a billing statement for the services received – one for the facility fee, sent by; Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) This statement is for the surgical facility bill only which includes nursing care, medications, standard supplies and use of the operating /recovery rooms. Questions regarding the billing statement From Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) can be directed to the Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) Billing Office at 1-888-5430. Patients may also receive a billing statement from their rendering provider.

***Cost Sharing:** When the insurance carrier processes the claim for payment, the billing statement will reflect patient cost-sharing amounts not collected at time of service. Patients should contact their health insurance carrier regarding their cost-sharing responsibilities.

Collections

Patients will receive three billing statements and at least one collection phone call if no payment or payment arrangements have been made. Please reach out to the Billing Office at **1-888-545-5430** with any questions pertaining to your statement to avoid going to collections.

Contracted Service Providers

The following provider(s) render services to patients of this surgery center and will bill patients separately. Patients should contact:

Physicians

Naveen Goel Azura Surgery Center Plantation (American Access Care of Florida ASC, LLC) 6766 West Sunrise Blvd. Suite 100 Plantation, Florida 33313 (954) 583-84721