

# American Access Care of Jacksonville ASC, LLC

## Financial Information

Patients and prospective patients may request from this facility and other health care providers a more personalized estimate of charges and other information. Please review our in-network insurance carrier list and contact your health insurer for more information on your total cost after adjustments, deductions and copayments. **American Access Care of Jacksonville ASC, LLC is in-network with multiple carriers in which contractual discounts apply. For additional information, you may contact the facility at 904.353.3664.** Health care practitioners may or may not participate with the same health insurers and health maintenance organizations as the facility, so you should contact each health care practitioner who is anticipated to provide services to you in the facility regarding a personalized estimate, billing practice and participation with your insurance provider or health maintenance organization. Patients scheduled at American Access Care of Jacksonville ASC, LLC will receive a bill from American Access Care of Jacksonville ASC, LLC (for facility fees) and American Access Care of Jacksonville, LLC (for professional fees) for services rendered. Please be advised that patients may pay less for this procedure or service at another facility or in another health care setting such as an office setting. Please contact the facility at **904.353.3664** to request an estimate of charges.

### Estimates

Patients may request an estimate for facility services to be provided. Patients may contact the facility for charge estimates at **904.353.3664**. Please note that estimates vary based on insurance carrier, copayments, deductibles and plan coverage. Patients should contact their insurance carrier for more personalized estimates, based on these varying factors.

### Pricing Website

Here is the hyperlink to the Agency for Health Care Administration's service bundle website: **<http://pricing.floridahealthfinder.gov>**. The service bundle information is a non-personalized estimate of costs that may be incurred by the patient for anticipated services. Actual costs will be based on services actually provided to the patient. **Our surgery center does not currently perform procedures included in the published AHCA bundles.**

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## Copayments and Deductibles

Patients can contact their insurance carrier for Ambulatory Surgical Center (ASC) copayment amounts. **Please note the facility may collect for deductibles for the professional fees in addition to the deductible for facility fees as part of the management agreement between American Access Care of Jacksonville ASC, LLC (facility) and American Access Care of Jacksonville, LLC (professional).**

## Financial Assistance

This Facility does not have a charity care policy; however, if patients are unable to pay the total amount due in one lump sum, patients are encouraged to enroll in a short-term payment plan. Our policy structures a balance between offering the patient a reduced financial liability while still complying with insurance contractual obligations and federal and state regulations. For more information on enrolling in a payment plan or other financial assistance options, please contact the Billing Office toll-free at **888.545.5430**.

## Billing and Collections

As a courtesy to our patients, the Billing Office will file an insurance claim on behalf of the patient to his or her insurance carrier. A patient is expected to respond to his or her insurance carrier's request for information timely, as needed, in order to minimize processing delays with the claim.

Patients will be provided with a billing statement 7 business days after discharge or release. **IMPORTANT: Patients will receive two billing statements for services - (a) one for the facility fee, sent by American Access Care of Jacksonville ASC, LLC, and (b) one from their rendering provider, sent by American Access Care of Jacksonville ASC, LLC (professional). This statement is for the surgical facility bill only, which includes nursing care, medications, standard supplies and use of the operating/recovery rooms. Depending on the procedure performed, you may receive a bill(s) from other providers. Questions regarding the billing statement can be directed to the Billing Office at 888.545.5430.**

Patients will receive billing statements and at least one collection letter if no payment or payment arrangements have been made. Please reach out to the Billing Office with any questions pertaining to your statement to avoid going to collections.

**\*Cost Sharing:** When the insurance carrier processes the claim for payment, the billing statement will reflect patient cost-sharing amounts not collected at time of service. Patients should contact their health insurance carrier regarding their cost-sharing responsibilities.